

SUMIT KUMAR

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I am looking out for a job in a challenging and creative environment with committed and dedicated people in order to explore myself fully and realize my potential.

PERSONAL INFORMATION

FATHER NAME – MR. SHRAVAN KUMAR
DATE OF BIRTH – 08TH DECEMBER 1996
MARITAL STATUS - SINGLE
LANGUAGES KNOWN – HINDI, ENGLISH
HOBBIES – MUSIC, MOVIES, TRAVELLING

EXPERIENCE

18TH SEPTEMBER 2018 – PRESENT
CUSTOMER CARE EXECUTIVE (CCE), STARTEK (EARLIER AEGIS)
Worked as a Customer Care Executive (CCE) in Vodafone UP – East and **Promoted** as a Dealer Helpline Executive in Vodafone Rajasthan.

EDUCATION

2020
B.A. HONORS (ENGLISH), IGNOU (OPEN UNIVERSITY)
Graduated from Indira Gandhi National Open University in Year 2020 with 60% of marks.

2014
INTERMEDIATE, ST. ANTONY'S INTER COLLEGE
Passed with 72.5% from ICSE Board.

2012
MATRICULATION, ST. ANTONY'S INTER COLLEGE
Passed with 72% from ICSE Board.

CERTIFICATIONS

- 6 Months IT- SMART Course from APLL (ASIAN PACIFIC LEARNING LEVERAGE LIMITED) Institute
- Course on Computer Concepts (CCC) from NIELIT with Grade C

SKILLS

- MS WORD
- MS ACCESS
- MS EXCEL
- MS POWERPOINT
- HTML/XHTML

DECLARATION

I hereby declare that all the information mentioned above is true to the best of my knowledge.

DATE :

SUMIT KUMAR