

SUMIT KUMAR

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I am looking out for a job in a challenging and creative environment with committed and dedicated people in order to explore myself fully and realize my potential.

PERSONAL INFORMATION

FATHERNAME - MR. SHRAVAN KUMAR

DATE OF BIRTH - 08TH DECEMBER 1996

MARITAL STATUS - SINGLE

LANGUAGES KNOWN - HINDI, ENGLISH

HOBBIES - MUSIC, MOVIES, TRAVELLING

EXPERIENCE

18TH SEPTEMBER 2018 - PRESENT

CUSTOMER CARE EXECUTIVE (CCE), STARTEK (EARLIER AEGIS)

Worked as a Customer Care Executive (CCE) in Vodafone UP-East and as a Dealer Helpline Executive in Vodafone Rajasthan.

Promoted in Zomato chat process as a chat and email executive in March 2020.

EDUCATION

2020

B.A. HONORS (ENGLISH), IGNOU (OPEN UNIVERSITY)

Graduation from Indira Gandhi National Open University in Year 2020 with 60% of marks.

2014

INTERMEDIATE, ST. ANTONY'S INTER COLLEGE

Passed with 72.5% from ICSE Board.

2012

MATRICULATION, ST. ANTONY'S INTER COLLEGE

Passed with 72% from ICSE Board.

CERTIFICATIONS

- 6 Months IT- SMART Course from APLL (ASIAN PACIFIC LEARNING LEVERAGE LIMITED) Institute
- Course on Computer Concepts (CCC) from NIELIT with Grade C

SKILLS

- MS WORD
- MS ACCESS
- MS EXCEL
- MS POWERPOINT
- HTML/XHTML

DECLARATION

I hereby declare that all the information mentioned above is true to the best of my knowledge.

DATE :

SUMIT KUMAR